

Bank Robbery Safety Tips

TOOLS, TIPS AND TECHNIQUES TO PREVENT AND PREPARE

*VIRTUAL
Offering*

June 13 & June 14, 2023 – VIRTUAL
9:00 a.m. – 12:00 p.m. (both days)

Macro changes taking place in our society are leading to the increase of an in-person risk: Robbery. As police forces are decreasing, and judges sentence fewer people to prison, it is critical to implement robbery prevention and preparation that starts with the front line.

Update your knowledge of the techniques needed to respond, rather than react, to the peril of bank robbery by attending an in-person workshop packed with interactive learning opportunities throughout the workshop.

Pleasant, prompt, professional customer service techniques are not separate from the prevention techniques used to address the peril of robbery, and new skill sets will be introduced during the workshop to enhance customer service while deterring robbery.

They can be powerful tools to deter robberies, while at the same time energizing your staff to serve your account holders with a level of attention that will maintain relationships for generations.

This program covers what to do before, during and after a robbery, with tips to address the current risk environment.

ABOUT THE SPEAKER



Jim Rechel is president of The Rechel Group, Inc., a risk consulting firm headquartered in Cincinnati, Ohio. He is on the board of The Institute for Criminal Justice Education, Montgomery, Alabama, and a member of numerous national organizations, and is a Certified Financial Security Officer. Prior to working for The Rechel Group, Inc., Jim was vice president for Fifth Third Bank headquartered in Cincinnati, where he held positions in various departments, including Retail and Lending, and Security Director and was an Special Agent with the FBI.

For those who have attended workshops developed by **Jim Rechel**, you know that he delivers information in a way that is both interesting and fun, emphasizing the importance of understanding “why” policies and procedures exist.

This program promises to deliver the same energy to foster the deep understanding of steps front-line staff can take to improve their service while also preventing robberies.

INNOVATIVE TIPS AND IDEAS TO COUNTER TODAY'S PERILS

- Develop **skills** that enable you to better **serve your customers** while **detering robberies**
- How branch personnel can create a **Deterrence Halo** outside their bank.
- Steps to implement **OODA Loop** into customer service and robbery prevention.
- Learn what you can do before, during and after a robbery to improve safety.
- Utilize and implement effective camera, alarm and opening and closing procedures.
- Uncover methods in **handling suspicious** situations and robbery scenarios.
- Reenergize **SAFECatch** principles in every office.
- This program will include a segment to address current events in bank security, analyzing actual cases and details, as well as an “Ask Me Anything” segment for participant questions.

SPECIAL PRICING FOR EACH ADDITIONAL REGISTRANT!

Registration and Pricing Information

MEMBER BANK ALL-ACCESS PASS: \$600 (Need a main contact/registrant)

Member: \$259 (first person)
\$199 (each add'l)

Non-Member: \$777 (per person)

Approximately 2 days prior to the program, you will receive a link to the online presentation.

Education Center by June 6, 2023, the full fee will be refunded. After that date, the refund is subject to a 50% cancellation fee per registrant. Substitutions are welcomed.

Notice is required for all substitutions/cancellations. If the cancellation request is received by the NBA

(Please register online or use the form below)



South 13th Street, Suite 700
 Lincoln, Nebraska 68508
 Phone: (402) 474-1555
 Education Center Fax: (402) 474-2148
www.nebankers.org

2-03/14/2023



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 Safety Tips**

VIRTUAL Offering

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9:00 a.m. – 12:00 p.m., both days

Financial Institution: _____

Bank / Branch Address: _____

City/Town: _____ Zip: _____

Phone# (_____) _____

Check here for the MEMBER BANK ALL-ACCESS PASS: \$600 (Need a main contact/registrant)

Member: \$259 (first person)/**\$199** (each add'l) **Non-Member: \$777** (per person)

Please register the following:			Email Address	Reg Fee
FIRST NAME	MI	LAST NAME		
				\$259
				\$199
				\$199

ONLINE YOU MUST LOGIN TO RECEIVE MEMBER DISCOUNTED PRICING!

TOTAL DUE \$ _____

Four Ways to Register:

- FAX: (402) 474-2148
- MAIL: NBA Education Center,
PO Box 80008, Lincoln, NE 68501
- PHONE: (402) 474-1555

- WEBSITE: www.nebankers.org
→Education→
Event Calendar

Payment Choice (check one):

- MasterCard VISA Discover American Exp.

Cardholder Name: _____

Card Number: _____ CVV: _____

Exp. Date: _____ Signature: _____